

Your guide to leasing a scooter or powered wheelchair

Prices valid October – December 2017



Hello

Welcome to worry-free mobility

Today the Motability Scheme helps over 600,000 people to get mobile. We offer simple, three year leasing packages, designed to make getting around easier. This guide is an introduction to our worry-free scooter and powered wheelchair Scheme. You can also find more information at motability.co.uk/scooter.



Our aim is to make everything as easy as possible. When you are ready, your local Motability Scheme dealer will help you make the choice that's right for you.

Once you're happy and have placed your order, we just ask for a £100 Non-refundable Payment* before you take delivery of your product.

Then at the end of your three year lease, you will be eligible for a £100 End of Contract Bonus.

Straightforward, all-inclusive lease packages – that's what you will find with the Motability Scheme.



* From 1 January 2017 existing Scheme customers with a scooter or powered wheelchair, who complete the full term of their agreement and place an application for a new product before the end of their current agreement do not have to pay the Non-refundable Payment.

We are Motability Operations Ltd

A company authorised and regulated by the Financial Conduct Authority. All Motability Scheme vehicles are leased to customers by us.



Our worry-free package helps you get about

With the Motability Scheme, you get more than just the scooter or powered wheelchair of your choice, you get all the support and help you need to enjoy worry-free mobility. Standard pricing starts from just £12.50 a week, with over 300 products to choose from.

You can apply to lease a product through the Motability Scheme if you receive one of the following allowances, and have at least 12 months remaining:

The Enhanced Rate of the Mobility Component of Personal Independence Payment (currently £58.00 per week)

Higher Rate Mobility Component of the Disability Living Allowance (currently £58.00 per week)

War Pensioners' Mobility Supplement (currently £64.80 per week)

Armed Forces Independence Payment (Mobility element currently £58.00 per week)

Allowances are awarded by either the Department for Work and Pensions (DWP) or Veterans UK.

Parents can apply on behalf of a child aged three or over who receives the allowance. Only the person in receipt of the allowance can use the scooter or powered wheelchair. It cannot be used by anyone else, such as a partner or spouse.

Please note: The Attendance Allowance cannot be used to lease a product through the Motability Scheme.

We take care of everything

The lease agreement is comprehensive – which means no unexpected costs. Insurance, breakdown, servicing, battery and tyre replacement are all included in the price.

Payment is organised for you

We arrange for the relevant payments to be simply deducted from your mobility allowance every four weeks, and paid to us directly by the Department for Work and Pensions or Veterans UK. As most products cost less than your weekly allowance, you receive the remainder directly from the Department for Work and Pensions or Veterans UK to spend however you choose.

Your responsibilities



We ask that you take good care of the product and that it is only used for your benefit.



Personal Independence Payment

As you may know, the Government has started to introduce a new benefit called Personal Independence Payment (PIP) to replace Disability Living Allowance (DLA) for disabled people between the ages of 16 and 64. DLA will continue to be available until children reach the age of 16 and for those who were aged 65 and over as of 8 April 2013 (on 20 June 2016 in Northern Ireland).

This is important as the Motability Scheme can only accept applications from people who receive one of the allowances listed on page 4.

The Department for Work and Pensions (DWP) will contact you when you need to start your application for PIP so it's important that they have the correct details to contact you on.

If you currently receive DLA and the DWP has already invited you to apply for PIP, you may want to wait for the outcome before considering whether to join the Scheme.

For more information on PIP and how it will affect leasing a product on the Scheme, visit motability.co.uk/pip. Or, for specific information about PIP, visit the DWP website at **gov.uk/pip**.

All in one

To make leasing through the Motability Scheme as affordable and worry-free as possible, all of these essentials are included in the price you pay for your scooter or powered wheelchair.



Servicing and maintenance

To keep your scooter or powered wheelchair reliable and in good condition, all servicing and maintenance is included as part of our worry-free package.



Breakdown recovery

If you breakdown or get a puncture that prevents you from being able to get home, our partners at Motability Assist will help get you and your scooter or powered wheelchair home so your dealer can carry out the necessary repairs.



Insurance cover

You are covered in case of an accident, damage or theft, with no excess to pay. The insurance also covers you against any damage caused by your scooter or powered wheelchair to other products, property or people.



Battery replacement

Your scooter or powered wheelchair will come with a battery as standard so all you have to do is keep it charged. However, if anything goes wrong with the battery through normal everyday use, it will be replaced, free of charge.



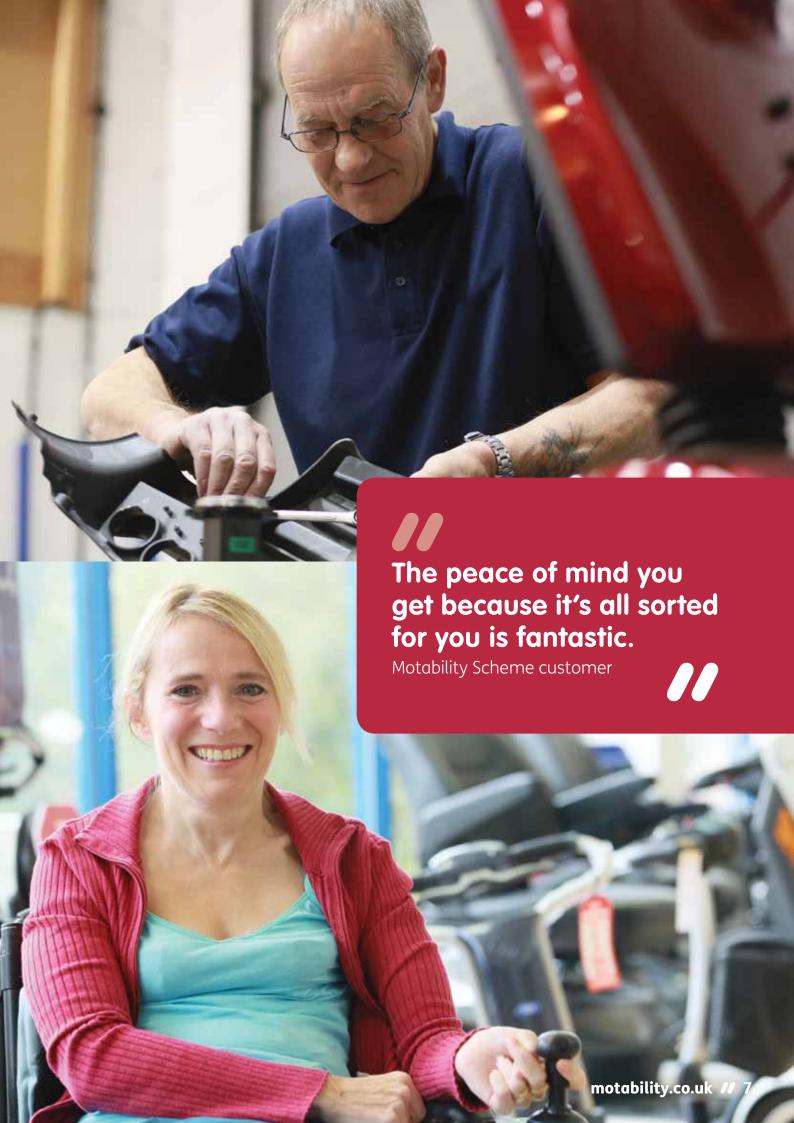
Tyre replacement

There is no need for you to worry about any punctures or damage to your tyres, as we will repair or replace them if there is a problem.



Customer service

We have a dedicated team of advisors based in the UK to help you if you have any questions about your product or your lease. You can call them on 0300 456 4566 or visit **motability.co.uk/scooter** for lots of useful information.



Which one is right for me?

We have over 300 products to choose from, and have lots of information available to help you make the right choice. You can find a selection of products and prices later in this guide, the full list is available at motability.co.uk/searchscooters. Your dealer will also be able to give you more individual advice.

Scooters

A scooter is probably the right choice if you can travel relatively independently, get on and off easily without assistance, are able to use a steering column and don't require a joystick control.

We offer three main types of scooter:

Small: Light, easy to transport but limited distance

Medium: Carry more weight, sturdier, some are road-legal

Large: Bigger, road-legal, good for longer distances

Find a selection of the scooters available on pages 14-17.

Powered wheelchairs

A powered wheelchair may be the right choice if you need mobility assistance throughout the day or around the home, if you don't feel confident getting on or off seats, or if you can only operate joystick controls.

We offer three types of powered wheelchair:

Standard: Standard seats and controls, some can be folded for transport

Standard Plus: Standard design but with the most popular adaptations fitted **Custom Built:** Tailored to your needs,

available through specialist dealers

Find a selection of the powered wheelchairs available on page 18.

Tailoring your choice with optional extras

Your scooter will automatically be provided with a weatherproof storage cover, and many models come with a storage basket. Other accessories, including storage units, ramps, crutch and cup holders, can be purchased at an extra cost from your dealer.

Independent advice is available

Independent advice is also available from sources such as Driving Mobility, the NHS, Rica and health professionals.

Helping you make the right decision

We always recommend that you try any scooter or powered wheelchair in the places you will use it to make sure it meets all your needs. It is important that you discuss your needs in detail with your dealer. You should never feel pressured to choose there and then. It's a good idea to have a trusted family member or friend with you for a second opinion.

Peace of mind



When you join the Scheme we expect your product will meet your needs for the full length of the lease agreement. However, if you have a good reason for needing to end your agreement, such as a change in your condition or lifestyle, we can be flexible with this.





These things will affect what product is right for you



- How your disability affects you now and in the future
- Your height and weight
- How easy it is to get on and off
- Can you easily reach the steering column or 'tiller'?
- Your typical journey types (for example hills, distance, public roads, kerbs etc)
- Seat comfort for longer journeys
- How solid or air filled tyres affect the comfort of the ride
- The amount of shopping you are likely to carry
- Where you could keep it at home and charge it up
- Will you need to get the product through your front door?
- Will you need to get the product into a car?



Specialist dealers ready to help you

We want you to choose the scooter or powered wheelchair that's right for you. That's why we work with specially trained dealers in your area who can visit you to discuss the products available. The dealer you choose will also provide servicing, maintenance and repairs throughout your lease.

How to find a dealer

You can find your nearest dealer online at **motability.co.uk/scooter** or call **0800 953 3060**. You can talk to as many dealers as you like – do not feel obliged to place an order with the first dealer you speak to.

They will come and visit you

The dealer of your choice will come to your home with a selection of products for you to try. They'll assess your needs and see how the scooter or powered wheelchair fits around your home and your lifestyle. Alternatively, you can visit a dealer showroom to see a range of models. Your dealer will still do an assessment at your home to make sure it's the right product for your lifestyle.

Make sure you are safe!



When out and about do not forget the Highway Code. There is a special section dedicated to scooters and powered wheelchairs (rules 36-46). Full details of this can be found at **gov.uk**

Placing an order – here's how it works:

Your Motability Scheme dealer will take care of everything from start to finish.

- 1. They will take you through a suitability questionnaire to make sure the Motability Scheme, and your product, are right for you now, and throughout the course of your three-year lease.
- 2. To make ordering quick and simple, the application is completed through our online system at the dealership. If you are at home, the dealer will take your information and place the order on your behalf.
- 3. Your full weekly higher rate mobility allowance will be held by the Department for Work and Pensions or Veterans UK one week prior to the date your dealer expects you to take delivery. If for any reason delivery is delayed, any monies owed will be paid back to you after your new scooter or powered wheelchair is delivered.
- 4. We'll send you a PIN (Personal Identification Number) which you will need when collecting your scooter or powered wheelchair to confirm the start of your lease. You will also receive details of the terms and conditions of the lease agreement for you to read before entering into the lease agreement.
- 5. Upon delivery, the dealer will take you through a full demonstration of your product, including a test drive to make sure you're happy. You will also get full details of your lease and insurance cover as well as a handbook to support you through your lease.



How our prices work

Motability Scheme products are leased to you with a fully inclusive package for a period of three years. This means that we take the relevant weekly payment directly from your allowance and any remainder continues to be paid to you.

Our prices are negotiated and updated every three months so that we can provide you with the best offers from each manufacturer. The prices in this brochure are for orders placed between 1 October to 31 December 2017. The price you agree with your dealer when you apply is the price you pay, even if it changes before you collect your product.

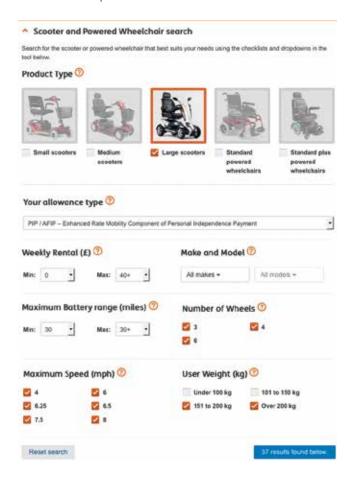
Within this guide, we have only included a snapshot of the available products to give you an idea of the types of products available. We recommend that you go online to **motability.co.uk/scooter** and use our search tool to browse the full range of over 300 products. We've included a quick summary to show you just how easy it is to use the online search tool.



Step One: if you know the type of product you need, start your search by selecting this category. For example, choosing Large Scooters will show you our range of over 90 products within this category.



Step Two: if you're not sure which category you need, or if you want to further narrow your choice, fill out the remaining search options with any specific requirements. For example, if you need a large scooter with a minimum battery range of 30 miles, suitable for a user weighing over 150kg, the tool will only display the suitable scooters, currently around 37 products.





Step Three: The products matching your search are displayed underneath. Click on a product to see more details.





Individual needs: Our online search tool will help you see the range of products on offer, but your dealer is best placed to offer advice on which of these products will suit your individual needs. Your local dealer will have a range of products that you can see at their dealership, and all our dealers provide home demonstrations as well.

A note on our pricing

- All of our standard products require an upfront Non-refundable Payment of £100 payable to your dealer before you take delivery of your product*. However, the majority of our products cost less than your weekly mobility allowance, which means you will receive the difference directly from the Department for Work and Pensions or Veterans UK.
- Prices are correct at time of going to print and are subject to availability
- The Lease Agreement is with Motability Operations Ltd
- For full terms and conditions please visit motability.co.uk or contact our Customer Services team on 0300 456 4566
- * From 1 January 2017, existing customers who complete the full term of their lease agreement and place an application for a new product before the end of their current agreement do not have to pay the Non-refundable Payment.



If you don't have access to our website and would like to see a wider range of products, ask your dealer to bring a printout of our full price list when they come to demonstrate the products.

Snapshot



Here is just a small selection of some of the products available in each category. Your dealer has full details of all the products available or you can search the full range at **motability.co.uk/scooter**.

All of our standard products require a Non-refundable Payment of £100 payable to your dealer before you take delivery, except where an existing customer places an application before the end of their current agreement.

Small scooters



Invacare Colibri 12
Max weight capacity: 136kg
Max speed: 4mph
Max range*: 10 miles

Weekly rental: £12 50



Pride Go-Go Elite Traveller 4 12amp Max weight capacity: 136kg Max speed: 4mph Max range*: 10 miles

Weekly rental: £13.00



Roma Medical Whisper
Max weight capacity: 100kg
Max speed: 4mph
Max range*: 7 miles

Weekly rental: £14.6





Electric Mobility Rascal Veo X Max weight capacity: 129kg Max speed: 4mph

Max speed: 4mph Max range*: 13 miles

Weekly rental: £14.64



Kymco Mini Comfort

Max weight capacity: 135kg Max speed: 4mph Max range*: 16 miles

Weekly rental: £16.14



Monarch Smarti

Max weight capacity: 135kg Max speed: 4mph Max range*: 10 miles

Weekly rental: £21.49



Medium scooters



Invacare Leo

Max speed: 4mph Max range*: 22 miles





Electric Mobility Rascal Liteway Balance Plus

Max weight capacity: 136kg Max speed: 4mph Max range*: 16 miles

Weekly rental: £16.96





Kymco Super 4 ForU

Max weight capacity: 127kg Max speed: 4mph Max range*: 20 miles

Weekly rental: £17.32



Freerider Mayfair 4

Max weight capacity: 133kg Max speed: 4mph Max range*: 20 miles

Weekly rental: £17.57



Monarch Multi

Max weight capacity: 158kg Max speed: 4mph Max range*: 22 miles

Weekly rental: £17.59



Pride Colt Deluxe

Max weight capacity: 159kg Max speed: 6mph Max range*: 25 miles

Weekly rental: £18.23



TGA Sonet

Max weight capacity: 160kg Max speed: 6mph Max range*: 20 miles

Weekly rental: £19.05



Sunrise Medical Sterling S400

Max weight capacity: 136kg Max speed: 4mph Max range*: 22 miles

Weekly rental: £19.41



Roma Medical Shoprider Deluxe

Max weight capacity: 136kg Max speed: 4mph Max range*: 25 miles

Weekly rental: £20.10



Large scooters



Freerider Knightsbridge

Max weight capacity: 132kg Max speed: 6mph Max range*: 20 miles

Weekly rental: £20.91



Roma Medical Perrero

Max weight capacity: 136kg Max speed: 6mph Max range*: 25 miles

Weekly rental: £21.07



Freerider Kensington S2

Max weight capacity: 160kg Max speed: 8mph Max range*: 20 miles

Weekly rental: £21.08





Electric Mobility Rascal Frontier

Max weight capacity: 136kg Max speed: 8mph Max range*: 15 miles

Weekly rental: £21.25



Kymco Super 8 For U

Max weight capacity: 127kg Max speed: 8mph Max range*: 20 miles

Weekly rental: £21.74



Sunrise Medical Sterling S425 Performance

Max weight capacity: 150kg Max speed: 8mph Max range*: 26 miles

Weekly rental: £22.95





TGA Mystere

Max weight capacity: 179kg Max speed: 8mph Max range*: 25 miles

Weekly rental: £23.40



One Rehab Komfi-Rider Liberator

Max weight capacity: 158kg Max speed: 8mph Max range*: 30 miles

Weekly rental: £23.79



Freerider Mayfair 8 Deluxe

Max weight capacity: 136kg Max speed: 8mph Max range*: 20 miles

Weekly rental: £24.35



Large scooters



Invacare Orion Pro 4w

Max weight capacity: 160kg Max speed: 8mph Max range*: 32 miles

Weekly rental: £24.70



Van Os Medical Excel Galaxy 4

Max weight capacity: 175kg Max speed: 8mph Max range*: 30 miles

Weekly rental: £25.10



TGA Midi Breeze 3

Max weight capacity: 130kg Max speed: 8mph Max range*: 20 miles

Weekly rental: £25.65





Electric Mobility Rascal Pioneer

Max weight capacity: 159kg Max speed: 8mph Max range*: 35 miles

Weekly rental: £26.23



Kymco Maxi XLS

Max weight capacity: 200kg Max speed: 8mph Max range*: 35 miles

Weekly rental: £26.71



Roma Medical Torino

Max weight capacity: 220kg Max speed: 8mph Max range*: 34 miles

Weekly rental: £27.24





Invacare Comet Ultra 4w

Max weight capacity: 220kg Max speed: 6mph Max range*: 36 miles

Weekly rental: £27.92



TGA Vita 4

Max weight capacity: 179kg Max speed: 8mph Max range*: 20 miles

Weekly rental: £30.05



Pride Colt Executive

Max weight capacity: 181kg Max speed: 8mph Max range*: 15 miles

Weekly rental: £30.17



Powered wheelchairs



Electric Mobility Rascal P321 Max weight capacity: 113kg Max speed: 4mph Max range*: 8 miles

Weekly rental: £20.58



Van Os Medical Excel Quest Max weight capacity: 115kg Max speed: 4mph Max range*: 20 miles

Weekly rental: £20.88



Roma Medical Reno II Max weight capacity: 136kg Max speed: 4mph Max range*: 12.2 miles

Weekly rental: £21.48





Pride J600ES

Max weight capacity: 137kg

Max speed: 4mph

Max range*: 15 miles

Weekly rental: £27.27



Karma Leon Captain seat/Sling seat Max weight capacity: 140kg Max speed: 8mph Max range*: 18 miles

Weekly rental: £29.95



Plus Seat
Max weight capacity: 136kg
Max speed: 6mph
Max range*: 15 miles

Weekly rental: £41.19





Sunrise Medical Quickie Salsa R2 Lift & Tilt (configured)

Max weight capacity: 140kg Max speed: 6mph Max range*: 20 miles

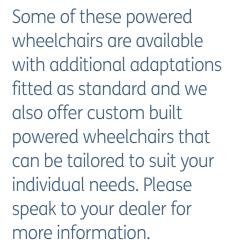
Weekly rental: £46.38



Invacare TDX2 SB – Modulite Configured M52

Max weight capacity: 180kg Max speed: 6mph Max range*: 24 miles

Weekly rental: £54.01



Worry-free mobility starts here

All you need to do now is find a local dealer and look forward to choosing your product. We'll then take care of the rest so you can enjoy the independence it brings.

Whether you've seen a product you're interested in, or you want to talk through where to start, our specialist dealers are here to help.

You can search for local Motability Scheme dealers online at motability.co.uk. If you don't have internet access you can phone us on 0800 953 3060 and we'll help you arrange an appointment.



Useful contacts

For enquiries about the Motability Scheme:

Motability Operations Ltd

City Gate House 22 Southwark Bridge Road London SE1 9HB

Telephone: **0800 953 3060**

motability.co.uk

If you're an existing Motability Scheme customer please call our UK based Customer

Services team: **0300 456 4566**

If you have specialist Minicom equipment please call our text phone: **0300 037 0100**

For enquiries about the Disability Living Allowance (DLA) or Personal Independence Payment (PIP):

Department for Work and Pensions

Telephone: 03457 123 456

dwp.gov.uk

Department for Communities (NI)

Telephone: **0300 123 3356 communities-ni.gov.uk**

For enquiries about the War Pensioners' Mobility Supplement or the Armed Forces Independence Payment:

Veterans UK

Telephone: **0808 191 4218**

veterans-uk.info

For enquiries about taxing a Class 3 product:

DVLA

Telephone: **0300 790 6802**

dvla.gov.uk



Browse our current list of scooters and powered wheelchairs at motability.co.uk/searchscooters
Or call one of our team who will be happy to help 0800 953 3060

Always all-inclusive

- Servicing and maintenance
- Breakdown recovery
- Insurance cover
- Battery replacement
- Tyre replacement
- Customer service



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Please note that quoted customers are not pictured.